

RIVERBAY Happenings #46

Just letting you know about things going on in Riverbay - published *whenever* by Riverbay Association

Dear Neighbors and Riverbay Association Members,

We're excited to be offering an online payment and communication system to the Riverbay Association membership. This summer, the Association's Executive Board decided to purchase access to an online program designed to serve homeowner associations.

This new program will provide the following to our Association Members:

- You will be able to pay annual dues online by credit card or payment via your bank.
- You will have access to an up-to-date online Directory of Riverbay Members.
- It will provide the Association with text and email communication tools.
- Members will have access to a Riverbay-only online Message Board.

Why is the Executive Board making this move? Since its inception, the Association has depended on volunteers for both soliciting and processing membership dues and for many operational activities within Riverbay. The move to this online system will allow the Board to perform these tasks more efficiently and, eventually, more cost effectively. This new platform will enable the Association to grow its membership in a less labor-intensive way and at a lower expense. The communication tools will also provide a vehicle for the establishment of an interactive community within Riverbay.

Why is this system important to the function of the Association? The new system will enable the Association to reduce membership-related printing and mailing costs, including the physical printing of the Riverbay Directory. These reduced expenses will enable the Association to better maintain the condition of five 'town owned' parcels within our borders as well as the three flower gardens at the entrances to Riverbay and other beautification activities. The cost of this valuable and essential stewardship is significant, having shifted away from volunteer efforts in past years. Furthermore, the new system will benefit members by making it more convenient for members to pay their annual dues (including gratefully-accepted contributions), to access an up-to-date, on-line Directory of Members and to use an on-line Riverbay Message Board.

The Executive Board is committed to making this introduction as smooth as possible for all members. You will be receiving another email soon with an Invoice request for 2024-2025 membership dues. This email will provide instructions and an explanation of how to register and pay dues online. You will then have access to the Riverbay Message Board.

We will also provide time at the Riverbay Association Annual Meeting on October 5th to review how the system works and to help with any difficulties you may be having in using it. In the meantime, if you have questions, feel free to reply to this email or to contact any Board member.

Sincerely,
Riverbay Association Executive Board